**Complaint form**

Česká mincovna, a.s. – V Nivách 3992/12, 466 01 Jablonec n. N.

www.ceskamincovna.cz / +420 800 225 228 / info@mint.cz

**Customer making a complaint:**

|  |
| --- |
| Name and Surname: |
| Company: |
| City, street, no.: |
| Telephone number: |
| Email: |

**Claimed goods:**

|  |  |
| --- | --- |
| Number and date of the purchase document: | Complaint value in the purchase price: |
| Product number, description, number of pieces: | |
| Reason for complaint, description of the defect: | |
| Suggested way of resolving the complaint (check off):   * exchange / repair and sending by post * exchange / repair and pickup at the store * money back * others: ............................................................................................................................................. | |
| Additional note: | |

Date and signature of the customer:

If you make a complaint, you agree with the general terms and conditions and the conditions for processing of your personal data.